# Effective September 24, 2018

Certain ISO rules regarding acceptable characters in cardholder names have changed due to EMV technologies.

The following characters can no longer be accepted in our systems and will be rejected if present in the data stream.

# ! “ , & ‘ @ \_ < > : ; = + \*

* Exclamation Points
* Double Quotes
* Ampersand
* Apostrophe
* At Sign
* Underscore
* Less Than Symbol
* Greater Than Symbol
* Colon
* Semi-colon
* Equal Sign
* Plus Sign
* Asterisk



Questions?

1-800-237-3387 option 2

or support@cardatonce.com